



Short Programme in PC Support Technician (A+)

About the Short Programme

This course will enable the successful candidates to assemble components based on customer requirements, install, configure and maintain devices, PCs and software for end users, understand the basics of networking and security/forensics, properly and safely diagnose, resolve and document common hardware and software issues while applying troubleshooting skills. Successful candidates will also provide appropriate customer support; understand the basics of virtualization. This course will also prepare you for the International CompTIA A+ examinations. (x2).

Who should attend this Programme?

- Are you looking forward to a career in a technical computer environment? This course offers excellent preparation for the International CompTIA A+ examinations.
- Technical staff working with network based technologies, who need to become familiar with the specific methods.
- Students who have completed the ICDDL qualification and would like to further their career in building and repairing computers.

Admission Requirements

- Grade 11 or equivalent and a basic knowledge and / or experience in computer components and computing.
- Proficient in the English language.

Programme Outline

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|--------------------------|----------------------------------|-------------------------|
| • The visible PC | • Visible Windows | • Visible Networks |
| • Microprocessors | • RAM | • CMOS / BIOS |
| • Motherboards | • Power Supplies & Electricity | • Hard Drive Technology |
| • Partitions | • Installing & Upgrading Windows | • NTFS |
| • Command Line Interface | • LANS | • Wireless Networking |
| • Portable Computing | • Printers | • Securing Computers |
| • Virtualization | | |

Duration

The programme duration is 48 hours and the tuition is face-to-face. Each Centurion Academy campus has a different tuition schedule. Programmes are offered during the week, in the evenings, or on Saturdays. Please enquire at your nearest campus.

Certification

Upon successful completion of the short programme, the student will receive a **Short Programme Certificate in PC Support Technician (A+)** (non-credit bearing) from Centurion Academy.

Further studies

Short Programme in PC Networking (N+)
IT Engineering

